

Logging into the Volunteer Portal

Go to: <https://volunteers.aarp.org>

secure.aarp.org/applications/user/login?client_id=00a2mw2yptd6Gd6i02p7&promo=VTM&redirect_uri=https://aarpvolunteer.force.com/vtm/services/authcallback/OktaOpenId&response_type=code&...

Apps Domains for TaxAid... Domain for ta-mn1... Google Sites TaxAide-MNT.org Tax-Aide Photo Libr... My Drive - Google... Voice

PROUD AARP CHAPTER

AARP in Your State

AARP Driver Safety

AARP Create the Good

NRTA
AARP's Educator Community

AARP Foundation EXPERIENCE CORPS
Guiding the next generation of readers

AARP Foundation TAX-AIDE
Free tax assistance for those who need it most

AARP Foundation

Log in to the Volunteer Portal

Not Registered? [Click Here.](#)

Due to significant performance issues, users will no longer be able to access the Volunteer Portal using Internet Explorer. Users are encouraged to use another browser, such as Google Chrome, Mozilla Firefox, Microsoft Edge or Safari, when accessing the Volunteer Portal.

The AARP Volunteer Portal is an easy to use website that provides tools, information and resources for AARP and AARP Foundation Volunteers.

Email Address
Please enter an email address.

Password Show
Please enter a password.
[Forgot your password?](#)

Type the letters shown below (for security reasons):

Security Challenge

NEW

Type the moving Letters

Having trouble with this form?
Call 1-866-740-7719, 8:00am - 6:00pm ET Monday - Friday.

LOG IN

If this is your first time to the AARP Volunteer Portal site, click on the **Click Here** link.

If you had previously registered at some time in the past, fill in your **Email Address** and **Password** that you previously created.

If you forgot your Password, you can reset it by clicking on this link. It will send an Email message to the Email Address that you previously entered into the system. If you still have problems logging in, call this number.

Type in the Security Challenge letters.

Click on the **LOG IN** button.

Home Page in the Volunteer Portal:

Home Dashboards Reports Contacts Manage Reimbursements Orders Libraries **Training** More

Click on the **Training** tab

Training Page:

Home Dashboards Reports Contacts Manage Reimbursements Orders Libraries **Training** More

Home **Content Library** Achievements Live Sessions

Welcome,

Assigned Training Metrics **Total 11**

Category	Count
To do	1
Overdue	0
Completed	10

News

Welcome to the New AARP Volunteer Portal Online Training! If you need help or have questions, contact your Volunteer Program Leadership.

3 months ago

Click on the **Content Library** tab

Content Library Screen:

The screenshot shows the AARP Foundation Tax-Aide Content Library interface. At the top, there is a navigation bar with 'Home', 'Dashboards', 'Reports', 'Contacts', 'Manage Reimbursements', 'Orders', 'Libraries', 'Training', and 'More'. Below this is the 'Content Library' section with a sub-navigation bar for 'Home', 'Content Library', 'Achievements', and 'Live Sessions'. A search bar is prominently displayed, containing the text 'Policy and Procedures'. A red circle highlights the search bar, and a red arrow points from it to a yellow callout box with the text 'Type Policy and Procedures in the search box'. Below the search bar, there are filter options: 'Show filters', 'Reset filters', and 'Sort: Default'. A card for 'Local Coordinator Training' is visible, with a 'Learning Path' label.

Policy and Procedures Learning Path (Learning Path means two or more modules):

The screenshot shows the search results for 'Policy and Procedures' in the Content Library. The search bar at the top still contains 'Policy and Procedures'. Below the search bar, a yellow box displays the search criteria: 'Title or Description: Policy and Procedures'. Below this, there are filter options: 'Show filters', 'Reset filters', and 'Sort: Default'. A search results card is displayed, featuring a book icon, the text 'Learning Path', and the course name 'Policy and Procedures'. Below the course name, it says 'Matched on: Name, Course Name'. A red circle highlights the course name, and a red arrow points from it to a yellow callout box with the text 'Click on the course name'.

Policy and Procedures Screen:

The screenshot shows the AARP Foundation Tax-Aide training portal. The main navigation bar includes 'Home', 'Dashboards', 'Reports', 'Contacts', 'Manage Reimbursements', 'Orders', 'Libraries', 'Training', and 'More'. The 'Training' tab is highlighted. Below the navigation bar, the 'Policy and Procedures' screen is displayed. The screen shows a progress indicator of 100% and a list of modules, both of which are 100% complete. Red callout boxes provide instructions on how to interact with the modules and the progress indicator.

Home tab **Content Library tab**

Home **Content Library** Achievements Live Sessions

Content Library / Policy and Procedures

Policy and Procedures

100%

Module 1 - Policy and Procedures

Module 1 - Policy and Procedures

Module 2 - Policy and Procedures

Module 2 - Policy and Procedures

100%

100%

Click on the Module name to begin. You can stop and come back to a module at any time; it will begin again where you left off.

After you complete a Module and the entire Learning Path, the progress indicator will turn to 100%

After you have completed the “Policy and Procedures Modules” you can either click on the “Home” tab or on the “Content Library” tab to take other assigned courses or look for other courses that interest you.